

Formulary and Benefit Administration woes continue to impact Medicare Part D Plans. Visante experts can help you improve compliance and beneficiary access.

Formulary and benefit administration is central to your Medicare Part D plan's ability to offer beneficiaries appropriate and timely access to medications and ensure they receive optimal care. A successful plan requires diligent and comprehensive strategies that are in compliance with Centers for Medicare and Medicaid Services (CMS) requirements.

Industry expertise that is second to none

Visante consultants provide the most current and advanced expertise in CMS requirements. We have worked with Medicare Part D since its inception, providing sustainable solutions for Part D plan sponsors and prescription benefit managers nationwide.

Custom formulary and benefit administration solutions that fit your unique needs

Each situation requires custom solutions that address the client's business objectives. Visante consultants understand how to navigate and overcome challenges to achieve and maintain compliance. Together, we can design and manage formulary and benefit programs to optimize resources and results.

Compliance expertise works across your organization

Formulary and benefit administration cuts across many areas in your organization, each providing a critical role in overall compliance. Visante consultants, many with more than 20 years of experience, help you orchestrate efficient, compliant formulary and benefit administration strategies that positively impact multiple operational areas. Plan members benefit from comprehensive, high quality programs.

Is your formulary and benefit administration at high risk in these critical areas?

- ✓ Improper rejections for Part D covered drugs
- ✓ Unapproved prior authorization or step therapy criteria
- ✓ Inappropriate rejections for transition fills
- ✓ Improper POS messaging
- ✓ Unapproved quantity limits causing rejected claims
- ✓ Improper effectuation of prior authorization or exception requests

» **Ensure beneficiary access and help avoid enforcement actions.**

“Formulary and benefit administration touches almost every aspect of a Part D plan's business and operations. This is a high-risk area in any CMS audit and one that often leads to enforcement and compliance actions. This is an area where excellence pays off.”

Achieve operational excellence — Visante consultants take you to the next level of compliance:

» Assessment of your formulary and benefit administration – **RECOMMENDED NOW**

Visante consultants provide a high level assessment of your current operations relating to compliance and the possibility of an audit. We develop a report of your risk points and offer specific recommendations that will correct problem areas using the most cost-effective means possible.

Our experts conduct an on-site visit to observe your current operations and compare these to best practices. We evaluate key areas and identify risk points and solutions that will be essential to improving your compliance moving forward. Are you delegating your formulary and benefit activities to a PBM? Visante can provide tools and monitoring programs to achieve optimal oversight.

» Mock audits determine readiness – **BE PROACTIVE**

Visante consultants will conduct a mock audit of your operations. You can choose a comprehensive audit or an abbreviated version based on your specific needs. We will uncover opportunities for improvement and help you design strategies that you can put into place immediately. In addition, we can work with you to implement these recommendations and validate your level of compliance.

» Audit remediation

After an audit, we will work with you to bring your organization into compliance quickly with sustainable solutions. We can also assist you to develop and implement compliant strategies for the future. Our experts can be available for ongoing assistance.

» Independent validation audit

As a qualified independent audit organization, Visante can provide you with all your validation audit needs. Our cost-effective validation audit services align with all CMS validation audit requirements. Visante consultants have extensive experience working with clients on all aspects of CMS audits.

» **We welcome the opportunity to assist your Medicare Plan to achieve operational excellence. To find out more, visit visanteinc.com, call (866) 388-7583 or email us at solutions@visanteinc.com**

Formulary and Benefit Administration mock audits include:

- ✓ Rejected claims analysis
- ✓ Transition fills and notifications
- ✓ Medicare Parts B v D and A v D
- ✓ POS messaging
- ✓ Utilization management edits
- ✓ Formulary website review

» **Thorough and prepared.**

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