



Visante Consulting Services:

Government Programs

First-tier, Downstream or Related Entity (FDR)



Comprehensive, proactive FDR solutions you can trust



The Centers for Medicare and Medicaid Services (CMS) demand complex, diligent oversight of FDRs which can be a daunting task for Plan Sponsors. We help you understand and implement oversight processes for your organization.

Experienced experts in CMS regulations and operational excellence

Visante consultants have extensive experience in both Medicare Part C and D. Our team includes the industry's most knowledgeable experts so we can help you identify and address risk points and critical areas for improvements. We have experience with clients of all sizes in building their FDR programs, and significant operational experience in conducting FDR audits.

Custom plans, policies and procedures that fit your unique needs

Our consultants bring their disciplinary expertise to your organization to design operational plans and processes tailored to your situation. We know how to help you manage your unique business relationships to support compliance and effectiveness.

Healthcare leadership that supports your business strategies

As successful leaders in various healthcare organizations, our consultants work with your staff to determine the best approach to achieve compliance for your organization. Defining roles and responsibilities for compliance between your internal operations and external business partners is key to success. We can help you negotiate services in a way that benefits your organization and maximizes your investment.



Each client brings unique internal and external relationships, business processes, and strategies to the table. Our job is to find the most cost-effective method to achieve compliance, making the most of the organization's strengths and our expertise. This means a unique solution for each client. ”

Lisa Howard, Senior VP,
Medicare Compliance,
Visante

Are you making common FDR mistakes?

- Are your FDRs adequately monitoring your delegated services?
- Are your internal business partners adequately monitoring their delegated entities?
- Are CMS FDR requirements appropriately captured in the contract and annually through attestations?
- Do you conduct an FDR Risk Assessment and use it to determine appropriate auditing?

» Let us help you be compliant.

Visante takes you to the next level of CMS compliance.

» Assessment of your First Tier, Downstream or Related Entities

RECOMMENDED NOW

Visante consultants provide a detailed assessment of your overall FDR program, including contracting, annual risk assessment, work program creation, auditing, monitoring, attestations, and corrective action plan development and management. We provide an item-by-item review with results, opportunities and areas of risk. Visante will work with you on areas of improvement to determine the most cost-effective solutions for your organization.

» First Tier, Downstream or Related Entity Operational and Compliance Audit

Visante provides a wide range of FDR auditing services for a variety of clients. We can work with your team on a single audit, pass on best practices, and ensure compliance requirements are reviewed. In addition, you can delegate all your FDR audits to Visante, or we can help improve your audit process. Our FDR audit services include a full detailed audit guide, audit reports, CAP generation, and remediation. We can provide some or all these services to best meet your needs.

» Roles and responsibilities with your Prescription Benefit Manager (PBM)

Clearly defined roles and responsibilities between your plan and your PBM are key to success. Many health plans incorrectly and unwisely assume their PBM conducts compliant FDR procedures. This greatly increases the risk of noncompliance and the possibility of an unsuccessful CMS audit. We help you to define these critical roles and ensure effective monitoring processes. Our consultants also provide PBM assessment services to further support your compliance.

Visante can help you develop and review appropriate policies and procedures:

- FDR identification and set-up
- FDR auditing and monitoring
- Coordinate FWA with FDRs
- Oversight committee activities
- Hotline reporting
- Corrective action monitoring
- OIG/GSA reviews
- Risk assessments
- Training and attestations

» Peace of mind.

» We welcome the opportunity to assist you in achieving operational excellence. To find out more visit visanteinc.com, or contact us at (866) 388-7583 or solutions@visanteinc.com

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