



Formulary and benefit administration is central to your Medicare Part D Plan's ability to offer beneficiaries appropriate and timely access to medications. Success requires diligent, comprehensive strategies that are in compliance with CMS requirements.

Industry expertise that is second to none

Visante consultants provide the most current and advanced expertise in the CMS requirements. We have worked with Medicare Part D since its inception, providing sustainable solutions for Part D Plan Sponsors and PBMs nationwide.

Custom solutions that fit your unique needs

We provide customized solutions that address your business objectives. Visante consultants understand how to navigate and overcome challenges to achieve and maintain compliance. Together, we can help you manage your formulary and benefit programs to optimize resources and results.

Compliance expertise works across your organization

Formulary and benefit administration cuts across many areas in your organization, providing a critical role in overall compliance. Visante consultants, many with more than 20 years of experience, help you orchestrate efficient, compliant formulary and benefit administration strategies that positively impact multiple operational areas. Plan members benefit from comprehensive, high quality programs.

Is your formulary and benefit administration at high risk in these critical areas?

- Improper rejections for Part D covered drugs
- Unapproved prior authorization or step therapy criteria
- Inappropriate rejections for transition fills
- Improper POS messaging
- Unapproved quantity limits causing rejected claims
- Improper effectuation of prior authorization or exception requests

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Formulary and benefit administration touches almost every aspect of a Part D plan's business and operations. This is a high-risk area in any CMS audit and one that often leads to enforcement and compliance actions. This is an area where excellence pays off.

Throughout our service offerings, Visante consultants identify key issues that impact Star Ratings and help plans manage those areas to achieve positive results. 77

James Jorgenson, CEO, Visante

Ensure beneficiary access and help avoid enforcement actions.

Assessment of your formulary and benefit administration

RECOMMENDED NOW

Visante consultants provide a high-level assessment of your current operations relating to compliance and the possibility of an audit. We develop a report of your risk points and offer specific recommendations that will correct problem areas using the most cost-effective means possible.

Our experts conduct an on-site visit to observe your current operations and compare these to best practices. We evaluate key areas and identify risk points and solutions that will be essential to improving your compliance moving forward. Are you delegating your formulary and benefit administration activities to a PBM? Visante can provide tools and monitoring programs to achieve optimal oversight.

Mock audits determine readiness

BE PROACTIVE

Visante consultants will conduct a mock audit of your operations. You can choose a comprehensive audit or an abbreviated version based on your specific needs. We will uncover opportunities for improvement and help you design strategies that you can put into place immediately. In addition, we can work with you to implement these recommendations and validate your level of compliance.

Audit remediation

After an audit, we will work with you to bring your organization into compliance quickly with sustainable solutions. We can also assist you to develop and implement compliant strategies for the future. Our experts can be available for ongoing assistance.

Independent validation audit

As a qualified independent audit organization, Visante can support you with all your validation audit needs. Our cost-effective validation audit services align with all CMS validation audit requirements. Visante consultants have extensive experience working with clients on all aspects of CMS audits.

We welcome the opportunity to assist your Medicare Plan to achieve operational excellence. Find out more at visanteinc.com, or contact us at (866) 388-7583 or solutions@visanteinc.com

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