



## Accomplish your independent, external audit with Visante



Required by the Centers for Medicare and Medicaid Services (CMS), all Medicare sponsors are required to adopt and implement an effective compliance program which must undergo an annual audit by an independent or external auditor. Visante's team of experts assures a thorough audit that gives sponsors confidence in their program's effectiveness.

### Visante brings its expertise to your organization

Experience and expertise are essential to a successful audit. Visante's team brings decades of compliance expertise which means we uncover issues that might otherwise go overlooked. We provide innovative, cost-effective solutions to bring your organization into compliance quickly and for the long-term. We want you to have complete confidence in your compliance.

### Visante consultants are specialists in CPE audits

Our experts help you accomplish your CPE audit and compliance goals. Using our knowledge of CMS priorities, industry standards and best practices, our CPE audit will identify areas of non-compliance as well as opportunities for improvements. Deliverables of the CPE audit include a Detail Audit Work Program, used with the client throughout the audit, an Initial Audit Report, and Final Audit Report. The Detailed Audit Work Program includes CMS requirements, findings, observations and best practices.

### We bring a flexible, customized approach to your audit

Each of our clients has unique compliance needs. Visante's CPE audit is not a one-size fits all offering. Instead, we provide a comprehensive list of audit scope options per element, and customize the program to fit your needs. Some clients choose a mock CMS audit using CMS protocols. Other clients choose a focused audit in a specific area where there are known problems. Our clients select the appropriate components needed for each audit. We will minimize the impact and disruption to your organization while providing a thorough audit.

### Audit transparency means no unwanted surprises

Our clients are kept fully informed of results as the audit progresses. After initial review, Visante provides all potential findings and open questions and we track their status throughout the audit with the client. This transparent method ensures there are no surprise findings in the Initial Audit Report, and clients appreciate being kept up to date throughout the process.



**Visante's team was extremely thorough in their audit process which gave us peace of mind for future CMS audits. They also found areas of non-compliance that previous auditors had missed, along with helpful ways to achieve compliance with minimum effort.**

Medicare sponsor organization



Flexibility, transparency and our experience allow us to partner with our clients to provide services and solutions that are of most value to them. ”

Lisa Howard, SVP, Medicare Compliance

## Confidence in your program — Visante consultants help you reach your compliance goals

**Book your audit now! No requirement to initiate, if you receive notification of a CMS audit.**

At Visante, we are here to support your compliance goals and help you make the most of your resources. Noting that sponsoring organizations are no longer required to conduct a CPE audit in the calendar year following the year a CMS program audit is initiated, Visante will not require the initiation of any audits under contractual obligation, if the client is served a CMS audit notice. If an audit is in process at the time of a notification of a CMS audit, Visante will work with the client to determine the appropriate completion date.

### » Other consultative services

Visante experts also provide CPE consulting services regarding First Tier, Downstream or Related Entities (FDR) and Fraud, Waste and Abuse (FWA). We can provide audits and/or remediation review of your FDRs. We also assist compliance departments building new auditing programs and training their staff.

We are prepared to assist you with compliance and operational support in your business areas such as Formulary and Benefit Administration (FA),

Coverage Determinations, Appeals and Grievances (CDAG), Organization Determinations, Appeals and Grievances (ODAG), Special Needs Plan Model of Care (SNP-MOC), Medication Therapy Management (MTM), Coordination of Benefits (COB), and Rejected and paid claim reviews. Visante also provides staff augmentation, including filling interim roles in compliance and operations. Our goal is operational excellence across your Medicare program and we look forward to the opportunity to assist you.

» We welcome the opportunity to assist your Medicare Plan to achieve operational excellence. To find out more visit [visanteinc.com](http://visanteinc.com), or contact us at (866) 388-7583 or [solutions@visanteinc.com](mailto:solutions@visanteinc.com)

**Visante, Inc.**  
101 East Fifth Street,  
#2220  
St. Paul, MN 55101

[visanteinc.com](http://visanteinc.com)

**Visante UK Limited**  
5 Chancery Lane  
Clifford's Inn  
London EC4A 1BL

[visante.co.uk](http://visante.co.uk)

**Visante Canada Limited**  
245 Wyecroft Road, Unit 4  
Oakville ON L6K 3Y6  
Canada

[visantecanada.ca](http://visantecanada.ca)

